Total Pages: 2

PC-2811/ML

X-1/2051

MANAGEMENT INFORMATION SYSTEM AND DECISION SUPPORT SYSTEM-201 (Semester-II)

Time: Three Hours] [Maximum Marks: 50

Note: Attempt *four* questions (7½ marks each) from Group I and Group II selecting not more than *two* questions from each Group. Group III is compulsory (5 marks each).

GROUP-I

- I. Explain the objectives and characteristics of MIS. Describe the management information system in functional areas of business with examples.
- II. Discuss system maintenance strategies. Why is system maintenance necessary? Discuss the types of system maintenance.
- III. Describe the activities involved in system implementation in MIS development cycle. What strategies are adopted in implementing the new system?
- IV. Sketch out the steps involved in checking technical and financial feasibility of a system development project.

GROUP-II

- V. Describe the components and applications of Group Decision Support Systems. What are the benefits of Group Decision Support Systems?
- VI. What are some best practices in the implementation of knowledge management systems? How such systems help managers take decisions?
- VII. What is data mining? What are the methods used in data mining? What are the common classes of tasks involved in data mining?
- VIII. What is Supply Chain Management (SCM)? How the e-SCM helps to improve the business? Write down the major trends in e-SCM. What are the benefits of e-SCM?

GROUP-III

- IX. (a) Why is it difficult to determine user requirements?
 - (b) Discuss various categories of cost/benefit and procedure for cost/benefit determination.
 - (c) What are the challenges in building knowledge management system?
 - (d) Describe feature of web enabled data warehouse. Why data security a major concern for web-enabled data warehouse?